JD- Technical Engineer/ Sr. Engineer/Assistant Manager

Job Location: Corporate Office
Experience Required: 1-6 Years
Qualification: MCA/B.Tech (IT, Computer Science, Electronics and Communication Engineering)

Roles & Responsibilities:

- Handling customer Technical queries and providing solution within SLA.
- New products/software features testing and creating test setups as per requirement.
- GX India products and features demonstration to customers.
- Preparing technical documents, network diagrams, method of procedures.
- Building and maintaining strong customer relationships.
- Candidate should have a minimum experience of 2-3 years in networking domain, network and GPON issues troubleshooting, customer handling and technical support.
- Good understanding of GPON Terminology.
- Hands-on experience on GPON OLT/ONT configuration, Cisco switches and router.
- Knowledge of LAN, WAN, WLAN, VLAN, PPPOE, DHCP, STP, RSTP, MSTP, OSPF, MPLS, P2P, Packet analysis, network testing tool.
- CCNA and CCNP would be preferable.
- Individual Contributor & Self Starter.
- Proficient in creating project plans and tracking them to deliver results on time.
- Proficient in verbal communication skill for presentation to large audience.

GX India Pvt. Ltd. (Formerly as Genexis India Pvt. Ltd.)

GX Group is European market leader in Fiber-to-the-Home (FTTH) products with over 20 years of experience, focused on Manufacturing and Development of FTTH products. Quality and innovation are our focus where we invest majorly in our R&D team developing next generation FTTH solutions. In 2012 we acquired former Ericsson FTTH end–user equipment and there with strengthened our position in the market even further.

At GX India we are convinced that we can make a difference in today's world, by combining state-of-the-art technology with a mission to provide open access broadband networks based on fiber. With the GX India CPEs (Customer Premises Equipment), our customers can revolutionize the cost-base of their networks and create reliable and future proof networks.

Our customers are worldwide network operators, providing open access to multiple service providers. With our subsidiary company "GX INDIA INDIA PVT. LTD. (GIPL)", we introduce GIPL as one strong quality supplier in India, contributing to the growth of the Telecom sector in the World's fastest growing and emerging economies.

GX Group Website

Our online presence: Facebook Twitter LinkedIn

GX India setup:

- In operation since beginning of 2013
- Complete local setup, with sales and technical support

- R&D setup, with office in Gurgaon, Haryana
- Local production plan- “Make in India”
- Customization of products, to meet customer’s requirements
- Fully Trained After-Sales Support Team and 24 x 7 Global helpline service

Providing turnkey solutions / services to various Telecom Operator / Service Providers / Leading System Integrators

OUR VISION is to provide quality fiber broadband connectivity. To make this a reality, our mission is to manufacture and design the highest quality connectivity solutions for our clients: network operators, service providers, system integrators, and the end user.

OUR MISSION is to develop the right product for each market, supporting highest quality connectivity solutions for our clients: network operators, service providers, system integrators, and the end user.